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Exam : **PEGAPCSA84V1**

Title : Pega Certified System Architect (PCSA) 84V1

Vendor : Pegasystems

Version : DEMO

NO.1 Which two dependencies do you directly enforce with a Wait step? (Choose Two)

- A. Pausing a case until another case (or all cases) reaches a specified status
- B. Pausing a case until a user submits a specified value
- C. Pausing a case until a predetermined time expires
- D. Pausing a case until a new child case is created

Answer: A,B

NO.2 A requirement states: When a business guest checks out of a hotel, the guest must complete a hotel review to receive a corporate discount.

Select the case type relationship that satisfies the requirement.

- A. Configure checkout request as a child case of hotel review.
- B. Configure both checkout request and hotel review as top-level cases.
- C. Configure hotel review as a spin-off case of the checkout request.
- D. Configure hotel review as a child case of the checkout request.

Answer: D

NO.3 A development team plans to enhance functionality of an existing application by changing several user interface rules. The team would like to pilot the enhancements to a small group of users before rolling the changes out to the entire user base.

What approach maximizes reuse and maintainability?

- A. Place the updated rules into a new minor version of the ruleset and include the new ruleset version in a new application.
- B. Place the updated rules into a new ruleset and include the new ruleset in a new version of the application.
- C. Place the updated rules into a new minor version of the ruleset and include the new ruleset version in a new version of the application.
- D. Place the updated rules into a new ruleset and include the new ruleset in a new application.

Answer: A

NO.4 Hotspot Question

An online retailer creates a case type that processes and manages customer orders. The checkout process has four steps:

1. Review Order: The customer reviews the items in order of add-to-cart selection and can adjust the quantity of each item and delete items to calculate and display the order total.
2. Select Shipping Option: The customer selects a shipping option to determine and display the shipping charge for their order.
3. Enter Delivery Address: The customer enters their delivery address to determine the sales tax, if applicable, and the application displays the calculated sales tax.
4. Enter Payment Information: The customer selects a payment option and confirms the grand total of the order.

For each calculation, identify the appropriate chaining option to maximize the performance.

Answer Area

Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

Answer:

Answer Area

Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

NO.5 You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source.

What other information do you need to configure the external data source?

- A.** The data views using the external data source
- B.** The name of the database where the source data is stored
- C.** A backup endpoint URL if the configured URL refuses to connect

D. A plan for mapping the data and REST response fields

Answer: B

NO.6 You are implementing a data entry screen to include an asset ID field to track company equipment. All asset IDs are eight characters in length. The first three characters are letters followed by a five-digit number.

Which validation approach restricts entries to the required format?

- A.** Edit Validate rule
- B.** Text data type
- C.** Min/Max characters
- D.** Validate rule

Answer: D

NO.7 Before development, your team creates a spreadsheet with work items to populate the backlog.

All work items that describe business requirements are prioritized as Must have.

You also create work items to address:

A future enhancement request to group a set of existing steps into a multistep form
A drop-down list that is missing one of the required options -- This work item is in progress because the missing option prevents work from being done
How do you populate the backlog directly from the spreadsheet?

- A.** Create bugs
- B.** Create stories
- C.** Create feedback
- D.** Import stories

Answer: D

NO.8 An order fulfillment case type allows a customer to update user profile information during the order placement stage. The user profile consists of the following three pages:

- Account ID and password
- Customer contact information
- A list of open orders with the status of each order

How do you configure the case type to allow customers to update any of the user profile pages at any time during case processing?

- A.** Add an alternate stage to the case life cycle.
- B.** Add an optional process to the case workflow.
- C.** Add a set of optional actions to the case workflow.
- D.** Add a button for each profile page to each assignment.

Answer: C

NO.9 A process routes loan requests to a specific loan officer based on the type of loan.

- If the loan is a mortgage, it is routed to Adam Ross.
- If the loan is for an automobile, it is routed to Julia Samuels.
- If the loan is an equity line, the case is routed to Don Smith.

How do you configure a router to ensure that case advances to the correct loan officer?

- A. Route the case to a worklist using a When condition.
- B. Route the case to a work queue using a skilled router.
- C. Route the case to a work queue using a When condition.
- D. Route the case to a worklist using a skilled router.

Answer: A

NO.10 Customers on a hotel booking application can add additional amenities to their reservation. The application displays a view with the available amenities, descriptions and costs. To reduce scrolling, the content is organized into multiple areas. Each area is accessed using a drop down menu that lists each amenity.

How do you configure the user interface to improve access to the content and achieve the business requirement described?

- A. Configure a disable when condition on each field to allow access when the associated amenity is selected on the drop down control.
- B. Configure a visible when condition on the drop down control to display each section when the associated amenity is selected.
- C. Configure a repeating dynamic layout with an embedded section for each amenity and set the layout format to grouped.
- D. Configure a layout group to separate each amenity into individual panels and set the layout to a menu format.

Answer: A

NO.11 A moving company provides customers with a tool that recommends a moving vehicle based on the number of bedrooms in their current living space and whether they are planning to move heavy furniture like bed frames, mattresses, or couches. Based on the customer inputs, a decision table presents the customer with a recommendation.

Which two configurations, when applied in combination, apply to the decision table?

- A. Create a column for the recommended moving vehicle.
- B. Create two columns, one for the number of bedrooms and one for whether the customer is moving heavy furniture.
- C. Create two rows, one for the number of bedrooms and one for whether the customer is moving heavy furniture.
- D. Create rows for the recommended moving vehicle.

Answer: C,D

NO.12 Based on security factors, which two options are considered strong passwords? (Choose Two)

- A. 1Lik3Chocolate&StrawberryIcecre@m
- B. d8073&gxn*,.ki;vnhd(\$h8un
- C. bluedoor
- D. Pe6@5yst3m\$

Answer: B,D